15 Principles of Civility

Pay attention
Listen
Speak kindly
Assume the best
Respect others’ opinions
Be inclusive
Acknowledge others
Accept and give praise
Apologize earnestly
Respect others’ time & space
Assert yourself
Take responsibility; don’t blame
Accept/give constructive criticism
Refrain from idle complaints
Be a considerate guest

Choose Civility
HARFORD COUNTY, MD

hcplonline.org/choosecivility
Choose Civility Harford County