



HARFORD COUNTY PUBLIC LIBRARY

ANNUAL REPORT FY24

A NOTE FROM

MARY HASTLER

LIBRARY CEO



REFLECTING ON A YEAR OF GROWTH, CHANGE, AND OPPORTUNITY

Whether you are a Storm Trooper exploring alternative career paths or a Rebel Princess rallying for galactic diplomacy, Harford County Public Library (HCPL) is dedicated to empowering and enriching the lives of all citizens and strengthening our community. From navigating change to celebrating success, our journey reflects the dedication and passion of every staff member who contributes to making HCPL a place of inspiration and belonging.

Our **Core Purpose** – *connecting the community with high-quality Library experiences to promote the love of reading and learning* – guides everything we do. Whether it's through thoughtful programming, personalized recommendations, or partnerships with local organizations, our goal is to foster curiosity and ignite a lifelong love for learning.

We envision a future where *Every community member engages with the Library*. This ambitious **Vision** shapes how we design services and engage with residents, ensuring our Library system grows alongside the people we serve.

We recognize that empowerment begins with equitable access to resources and opportunities. Through innovative programs, partnerships, and services, like internet hotspots, Passport Services, and the Traveling Library, we are breaking down barriers and improving outcomes for all families.

A Year of Accomplishments

The 2023-24 fiscal year has been a remarkable one. Harford County Public Library was honored as one of *The Daily Record's* inaugural Empowering Women Award winners, highlighting our commitment to equity and leadership. Our marketing team also earned a Graphic Design USA American Inhouse Design Award for their vibrant graphics on our Traveling Library outreach vehicles, a service that has expanded our reach in exciting ways.

Several staff members excelled in leadership programs. Branch Managers Jennifer Jones and Tracy Miller graduated from the 2023 Harford Leadership Academy, and Branch Manager Deidrah Reeves and Director of Facilities Arthur

Squire graduated from the class of 2024. Their achievements underscore our commitment to **Staff Talent Development** – a key goal in our strategic plan.

We also reintroduced the Accessibility Night Program for families of children with differing abilities – our first since the pandemic – affirming our commitment to **Community Engagement**.

Our genealogy programs continued to thrive online, and our Futures Training programming provided engaging discussions about the challenges and opportunities that lie ahead. These activities exemplify our dedication to **Technology & Collection Innovation**, ensuring that we remain dynamic and forward-thinking.

This past year was also pivotal for planning. Through focus groups, interviews, and meetings with staff, customers, and partners, we developed a new **Strategic Plan** that will position us to serve the community even more effectively in the years ahead.

The Foundation

The Harford County Public Library Foundation raises awareness and secures vital funding to support Library programs and initiatives beyond HCPL's tax-funded budget, such as Summer Reading, Winter Reading, capital projects, and other library resources. The Foundation hosted the new Darlington Branch's first author event, featuring local author Peter Jay and recognizing Bryan and Katherine Kelly for their generous contributions to the Library.

In November, the Foundation held its 19th Annual Gala, the **SpyBall: Secrets in the Stacks**, with over 650 attendees. The theme celebrated the 70th anniversary of Ian Fleming's iconic James Bond novels. The event's promotional video featured local and state leaders, including Harford County Executive Bob Cassilly, County Council President Pat Vincenti, Harford County Sheriff Jeff Gahler, and Maryland State Librarian Irene Padilla, among many others. SpyBall marketing materials, designed inhouse by the HCPL Marketing Department,

and the video earned the prestigious Maryland Library Association Excellence in Marketing Award along with a Graphic Design USA American Inhouse Design Award.

In May, the Foundation introduced the inaugural **Taste of Harford** event at Vignon Manor Farm, bringing together 60 local restaurants and agricultural partners and 450 community members, to celebrate Harford's vibrant culinary culture.

Strategic Goals & the Road Ahead

As we look to the future, our new **Strategic Plan** will serve as both a guide and a promise to our community. At the heart of this plan are four core **Goals**:

1. **Community Engagement** – Deepening our connections with residents by offering relevant and inclusive programs, events, and outreach services.
2. **Technology & Collection Innovation** – Adopting new technologies and expanding our collections to meet evolving needs and expectations.
3. **Staff Talent Development** – Supporting the professional growth and well-being of our team to ensure that HCPL remains a great place to work.
4. **Sustainable Funding & Infrastructure** – Building a stable financial foundation and modern infrastructure to secure our future.

These goals reflect our commitment to staying responsive to community needs while ensuring the sustainability of our Library system.

Embracing Change & Prioritizing Well-Being

Libraries have always evolved to meet the changing needs of their communities. From card catalogs to online databases, from in-person services to virtual programming, we've never stood still – and that adaptability will continue to define us.

However, change brings challenges as well as opportunities. As we embrace new technologies, re-imagine our spaces, and expand our services, advocacy remains critical. Advocacy is not just about promoting books or programs – it's about ensuring the Library remains a cornerstone of community life. Every interaction with a customer, partner, or stakeholder demonstrates the value and impact of public libraries.

At the same time, we recognize that thriving in a time of constant change requires resilience. This year, we've placed special emphasis on mental health and well-being, reminding our team – and our customers – that self-care is not a luxury but a necessity. Taking time to recharge allows us to bring our best selves to our work and to our communities.

A Message from Our Community

Our customers continue to share heartfelt messages of appreciation, reminding us that the work we do matters. Here are just a few:

“ I have always enjoyed the library programs. I am very grateful for our wonderful libraries in Harford County.

As always, the staff is top-notch. I love the way they treat my grandchildren and the amount of things that are available.

We are so grateful for this Library. It feels like family. Thank you for the warmth and beautiful welcome.

I love this Library. I love the staff. I have always been greeted by smiles and made to feel at home. My grandchildren are richer because of their experiences here.”

These testimonials are a testament to the power of connection – and to the incredible efforts of every HCPL staff member.

Building the Future Together

Our **Core Purpose** and **Vision** are more than words – they are a call to action. Every program we create, every service we offer, and every interaction we have with our customers brings us closer to a future where every member of our community is connected to the Library.

We are proud of the progress we've made and excited about the possibilities that lie ahead. As Dr. Maya Angelou said, “Do the best you can until you know better. Then when you know better, do better.”

Together, we will continue to adapt, grow, and thrive. With a focus on community engagement, innovation, staff development, and sustainability, we will ensure that HCPL remains a place of learning, inspiration, and opportunity for all.

Thank you for your continued support of Harford County Public Library. We are excited to build a brighter future together. May the Force be with you!

Mary Hastler, CEO





FINANCIAL STATEMENT

for Harford County Public Library

OPERATING REVENUE – Actual **\$25,647,718**

County – 81.4%	\$20,885,407
State – 13.1%	3,370,738
Library – 4.4%	1,136,210
MSAC Cultural Arts Grant – 0.8%	190,750
Other Grants – 0.3%	64,613

OPERATING EXPENDITURES **\$24,583,376**

Personnel – 75.8%	\$18,628,383
Materials – 10.4%	2,559,700
Equipment – 1.1%	266,457
MSAC Cultural Arts Grant – 0.8%	190,750
Other – 11.9%	2,938,086

OPERATING BUDGET **\$24,228,168**

County	\$20,885,407
State	2,121,051
Library	1,221,710

GRANTS BUDGET **\$255,363**

CAPITAL BUDGET **\$200,000**

ANNUAL STATISTICS

for Harford County Public Library

Visits to Local Branches	776,298
Circulation	3,147,447
Subtotal – Adult Circulation	1,856,028
Subtotal – Children Circulation	1,291,419
Website, App, & Catalog Visits	6,236,873
Questions Answered by Staff	379,318
Programs Offered	9,651
Program Attendance	483,519
Online Classes	63,905
Collection Size	1,015,907
Digital Collection Circulation	838,855
Volunteer Hours	15,225
Interlibrary Loan - Borrowed	19,465
Interlibrary Loan - Loaned	18,751
Meeting Room Groups	169
WiFi Users	343,515
Personnel - FTE	212.37
Registered Borrowers	145,635
Branches	11
Headquarters	1
Outreach Vehicles	5

Harford County Public Library FOUNDATION

FY2024 DONORS

FOUNDATION OFFICERS FY2024

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President

Matthew Buecker
Vice-President

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President's Circle \$5,000+

The Daily Record
Casella Waste
M&T Bank
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Lynch Design and Build
Absolute Investigative Fingerprinting
and Security Services

Harford Day School
The Local
Rainbow Restoration
Robert & Angelica Windsor
Aberdeen IronBirds
APGFCU
Celebree School
Freedom Federal Credit Union
Hythe Research

Jim's Bottle Works
Keene Dodge Chrysler
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Rosedale Federal Savings
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Sandi & Steve Linkous
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NVS Salon and Spa
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Alicia Stewart
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American Design and Build
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University of Maryland Upper
Chesapeake Health
I Care Transportation
BGE
Coffee Coffee

Fast Signs
Harford County Trash Services, LLC
Havre de Grace Friends of the Library
Maryland Brew Tours
Morgan Stanley
Reliant Fish Company
Rockfield Manor
Rotary Club of Aberdeen
The John Carroll School, Inc.
White Square Vascular Surgery

Librarian's Circle \$1,000+

Robert Andrews
Michael Baldwin
Newberry Café & Bakery
Independent Brewing Company
Melissa Dethlefsen
Matthew Driver
Fiore Winery & Distillery
Russell Fleming
Joseph & Carolyn Lambdin
Brian & Sharon Lipford
The Abbey Burger Bistro
Brad's Farm Market
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Harford County Chamber of Commerce
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Das Bierhalle
Donald & Deborah Strobach
Tracey Tenckhoff
Terry & Stephen Troy
Durbin & Jennifer Vido
Patrick Vincenti
Aberdeen Friends of the Library
Achieve Behavioral Health Services
Brightview Senior Living
Bumblejunk

Carol Wright & Mike Lafiandra
Chesapeake Employers Insurance
Crossroads Bistro
DXI Construction, Inc.
Emerald Custom Builders, Inc.
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Full Circle Boards
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Highview Farms
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Jeff & Jean Foulk
Jones Advisory LLC
JS-JS Properties
J'Ville Grille
Ladew Topiary Gardens
Library Furniture International
Madonna Seafood
MaGerk's Pub & Grill Bel Air
Mr. Souvlaki
Nagle & Zaller, P.C.
Oak Contracting, LLC
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Paige & Bill Cox
PK Law
Robinson & Stover, LLC
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Stacie & Gregory Canapp
The Grazing Room at Boards By Dana
Tim & Nicole Funk
Towson University in
Northeastern Maryland
Uncle's Hawaiian Grindz
Vandiver Inn

Community Pillars \$10,000+

Harford Mutual
Insurance Group
Bel Air Friends of
the Library
Saxon's Diamond Centers
Klein's ShopRite
Richardson's Flowers
and Gifts
ThinkBig Networks
The Morris A. & Clarisse B.
Mechanic Foundation

Patron's Circle \$100+

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Patron's Circle \$100+

(continued from page 5)

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Scott Powers
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Adam Rybczynski
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Modular Genius
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Proliant
Granova Poultry
Lisa Shanahan
Marie Shanahan
Matthew Shiffermiller
Young C. Shin
Chad & Amber Shrodes
Daphen C. Shum
Randy Siler
Sara Simkowitz
Anne Sinclair
Pond View Farm & Pit Crew
James Smolenski
Lisa Snodgrass
Casey Snyder
Sandra Sofnowski
Beth Staten
Richard Stepanian
Stefanie Stevenson
Fawn View Farm
Lauren Strauss
Say Delicious Confections
John & Christen Sullivan
Marni Sundquist
Robert Taylor
Iconic Home Group –
Josh & Charlene Tessier
Stefanie Thomas
Carolyn Thompson
Stephen G. Tillinghast
Anne Tilmes
William S. Tinney
Robert Titelman
Willis Trott
Leigh Tsottles
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Ashley Addiction Treatment
Blue Elk Vineyard
Bulle Rock Golf Course
Char Hope Foundation
Charm City Run
City of Havre de Grace
Cornerstone Cleaning
Crabby Axe Throwing
Crazy 8's Hair Salon
David & Colleen Patzer
Delegate Mike Griffith
Discovery Center at Water's Edge
Dogtopia
Earth, Wood & Fire
Elite Powerwashing
Ellin & Tucker
E-Moxie
Eric & Stacey Rebbert
Fast Eddie's Pit Beef
Fuller & Associates Insurance
Great Wolf Lodge
Hardy's Self Storage
Harford Air Services, LLC
Harford Bank
Heather & Thomas Bezanson
Hopkins Farm Brewery
Horizon Cinemas
Independent Can Company
Janet & Manny Gomes
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Phil Smith & Leslie Greenly Smith
Rachel & Justin Harbin
Randy & Lucas Taylor
Smyth Jewelers
SNAP Fitness Fallston
Sonipak Design and Marketing
SunBlast Contracting
Susan & Danny Roarty
Susan & Steve Burdette
Theresa & Jim Reilly
Town of Bel Air
Visit Harford!
Wreck Creation Break Room
Wright Fit

Reader's Circle \$1.00+

Jeanne Angelini
Deborah A. Auger
Gary & Hope Barnoff
Vanity's Edge
Jonathan Belsan
Rita Bender
Lauren Bierman
William Bocek
Shirley A. Bodine
Nancy Bosley
Marion Bowman
Kimberly Bradley
Mary Brand Kemberling
Irmgarde B. Brown
William Bryan
Peggy Burkhardt
Jennifer Button
Aaron Cahall
Rita A. Cardona
Jonathan Care
P.J. Chambers
Angelene D. Christman
Kenzie Cooney
Marilyn Cooper
Edward W. Corcoran
Diane Cowie
Shelby Crespo
Carol Deibel
JaNee Deline
Roberta Demarest

(continued on page 7)

Honorary Mentions

A&W Art and Design
Crooked Creek Farm
D.A. Jennings
Dany's Robinhood Farm
Earth Wood & Fire
Fallston Barrel House
Faye Daniel Designs
Fire Beard Forge

Grid Iron Hill Farm
Harford County Farm Bureau
Lit Ladies
Lohr's Orchard
Master Gardeners
MD Best Seafood
MD Department of Agriculture
Opulent Suds

Restaurant Association
of Maryland (RAM)
Slate Farm Brewery
The Firelight Farmgirl
Vignon Manor Farm
Vodka Salad

**THANK
YOU**
TO ALL OF OUR DONORS!

FOUNDATION STATEMENT OF ACTIVITIES

SUPPORT AND REVENUE	\$285,163
Contributions	\$128,972
Event Revenue	110,762
Interest Income	45,429
DONATIONS TO HCPL	\$54,540
SUPPORTING SERVICES EXPENSES	
Fundraising	\$2,820
Accounting & Administration Expenses	53,637
TOTAL SUPPORTING SERVICES EXPENSES	\$56,457
CHANGE IN NET ASSETS	\$174,166
NET ASSETS	
BEGINNING OF YEAR	\$1,206,171
END OF YEAR	\$1,380,337

Reader's Circle \$1.00+ (continued from page 6)

William R. DeRose
Judith Dettner
Theodora DiStefano
Christina Dugan
Anne Dulik
Nancy Dysard
Donna Evers-Southard
Jason Floyd
Jennifer Franey
Anne Frederick
Alice Fuller
Jennifer Garrison
Patricia G. Gavin
Henry Godfrey
Kerri Goodwin
Angela & David Gottesfeld
Lee A. Gaul
Suzanne L. Green
Michele Haak
Ed Harkins
Sonya Harris
Teri Hart
Julia Hatton
Christine C. Havel
James Haviland
Mitchell Hayes
Sophia C. Hayes
Jared Hedrick
Mark Heller
Robert L. Hendrickson
Polly Heninger
Nancy Henterly
Cecilia M. Herman

Beverly A. Hibschan
Kate Hogan
Tiffany Holland
Claudia Holman
Mark Homer
John Horn
Carol Houck
Misty Huber
Stephanie Hudson
Linda Ireland
Lisa Isenrock
Alyssa Jeffries
Debbie Jennings
Jennifer Katzianer
Andre Kirnes
William Knight
Caitlin Kougl
John Krajewski
Theresa Kujala
Jennifer Kurman
Lynn Lang
Caroline Lee
Walter H. Lemmon, Jr.
Valerie Lesniak
Donald Levenstein
Andrea Linkous
Savannah Livingston
Rebecca Lizonitz
Sandra G. Louderback
Maria Lowery
Dustin Lynch
Alexandra Malin
Frank Malovich
Cheryl Mandala
Maria Marcantoni
Dianna L. Martin
Tanika Martin

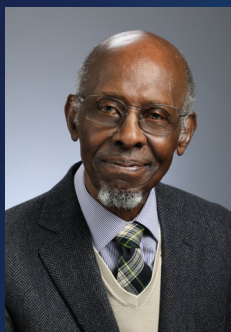
Diane Martorana
Eleanor Q. Mason
Shirl Massengale
Lisa Maxwell
James McDaniel
Linda McDonald
Tyler McKnight
Jennifer Meadows
Barbara Melfa
Johneva MicKey
Tina L. Mike
Rosalee A. Miller
Traci Miller
David Milton
Dennis Morton
Melissa Mullan
Karen Myers
Diana Nalls
Stephanie Nay
Kathryn Newing
Sherry Nolte
Vicky Norton
David O'Connor
Tyler O'Donnell
Sierra Offutt
Samantha Olshefski
Sarah Olson
Jackie Orn
Elizabeth Palmer
Len Parrish
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Joyce Petty
Louis Phipps
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Mary E. Raab
Erika Ragan
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Cliff Riden
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Kristine Scarry
Stephen Schauer
Tiffany Schleupner
Shirley Scott
Sarah Self
Jeffrey L. Selznick
Victoria Semanie
Lyle Sheldon
Laura Shorter
Debra Shreve
Maryanna Skowronski
Brenten Slutzky
Mary A. Smith
Robin Sommer
Karen Southern
Brittany Stein
Leslie Stein
Amy Stevens
Cynthia Stiemly
Jamie Stoner
Bonnie String
Haley Sturgill
Erin Subramanian
Lorraine Sunder

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Megan Tighinean
Gerri & Roy Traub
Samuel Tripoli
Susan A. Vezzetti
Karen Virts
Heather Volk
Gregory Vovak
Carol Wachter
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Jennifer Walsh
Kathleen Walsh
Chris Weir
Karen Welsh
Maria Welsh
Fran Werneke
Sueann J. West
Edward Wild
Keyaira Williams
Mary Ann Williams
Charlotte Winder
Lucia Zabrenski
Joyce T. Zink
Julianna Zoch
Bagel Works
Barrett's on the Pike
Basignani Winery
Coakley's Pub
Cottage on St. John
Ice World
John's Men's Clothing
JoRetro
Joseph's Department Store
La Tolteca
Sharon's Painted Woods
Sweet Treats by Jennifer Joy
Tea by Two
The Vineyard Wine Bar
Washington Street Books
and Music
Water Street Seafood



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US Army, Retired



J. Michael Woods



Jessica Boyle-Tsottles
County Council Liaison



Ava Halloway
Student Representative

HCPL LOCATIONS

ADMINISTRATION 1221-A Brass Mill Rd | 410-273-5600
 @hcaplonline hcaplmd Harford County Public Library

ABERDEEN 21 Franklin St | 410-273-5608
 @aberdeenlibrary aberdeenhcaplmd

ABINGDON 2510 Tollgate Rd | 410-638-3990
 @HCPLAbingdon abingdonhcaplmd

BEL AIR 100 E. Pennsylvania Ave | 410-638-3151
 @belairbranch belairhcaplmd

DARLINGTON 3535 Conowingo Rd | 410-638-3750
 @DarlingtonLibrary darlingtonhcaplmd

EDGEWOOD 629 Edgewood Rd | 410-612-1600
 @edgewoodlibrarymd edgewoodhcaplmd

FALLSTON 1461 Fallston Rd | 410-638-3003
 @fallstonbranchHCPL fallstonhcaplmd

HAVRE DE GRACE 120 N. Union Ave | 410-939-6700
 @HdGLibrary havredegracehcaplmd

JARRETTSVILLE 3722 Norrisville Rd | 410-692-7887
 @JarrettsvilleLibrary jarrettsvillehcaplmd

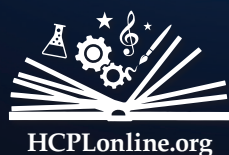
JOPPA 655 Towne Center Dr | 410-612-1660
 @joppabranch joppahcaplmd

NORRISVILLE 5310 Norrisville Rd | 410-692-7850
 @norrisvillelibrary norrisvillehcaplmd

WHITEFORD 2407 Whiteford Rd | 410-638-3608
 @WhitefordLibrary whitefordhcaplmd

ROLLING READER Mobile Unit | 410-612-1600
 @rollingreader hcplrollingreader

SILVER READER Mobile Unit | 410-638-3151
 @silverreaderhcpl silverreaderhcaplmd



Harford County
Public Library

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 Director of Marketing and Communications: Leslie Greenly Smith. Annual Report Design: Meredith Knowles

October 2024